

A Lack of Physical Privacy of Patients Can Lead to a Privacy Breach

It is important to locate telemedicine rooms in areas that provide optimal physical privacy and to take reasonable steps to protect patients physical privacy when conducting telemedicine consultations. This will prevent privacy incidents that may occur when telemedicine consultations are inadvertently interrupted or overheard due to lack of physical safeguards.

How to Prevent this Privacy Breach

- Locate telemedicine rooms in a low traffic area.
- Choose rooms with window coverings that you can close (e.g. blinds).
- If possible, select a room that is sound proof.
- Provide a private area inside the room that the patient may use to change his or her clothes.
- Prepare and place a sign outside the door when a telemedicine session is under way.

