

Information Sheet for Ophthalmology Retinal Angiofluorescein Images¹

The ophthalmology service is considered a “store and forward” transaction in that it is distinct from real-time videoconferencing services involving talking with and examining the patient. Please refer to the OTN Information Sheet for Store Forward Physicians for more information.

The OHIP system generally rejects billings where a physician is claiming the same service already claimed and paid to another physician to the same patient on the same date of service. Therefore, if the store and forward service is the same service date as the original ophthalmologist that provided the service to the same patient, the billing should be flagged for “manual review” and accompanied by a brief written explanation. If the store and forward service was provided on a different date than the original ophthalmologist provided his/her service, then manual review is not required.

Questions?

If you have questions about the OHIP billing process, please contact your [local OHIP claims office](#).

If you have questions about OTN, please visit www.otn.ca, email hcpinfo@otn.ca or call 1-866-454-6862.

¹ Please note that OTN does not endorse these billing processes as appropriate when “non-telemedicine” services are claimed to OHIP

Disclaimer: Every effort has been made to ensure that the contents of this Guide are accurate. OTNhub members should, however, be aware that the laws, regulations and other agreements may change over time. The Ontario Telemedicine Network assumes no responsibility for any discrepancies or differences of interpretation of applicable Regulations with the Government of Ontario including but not limited to the Ministry of Health and Long-Term Care (MOHLTC), and the College of Physicians and Surgeons of Ontario (CPSO). Members are advised that the ultimate authority in matters of interpretation and payment of insured services (as well as determination of what constitutes an uninsured service) are in the purview of the government. Members are advised to request updated billing information and interpretations – in writing – by contacting their regional OHIP office.