

Information Sheet for the Service Location Indicator (SLI) Code ¹

SERVICE LOCATION INDICATOR (SLI) CODE FIELD

The SLI field must be filled in with the alpha characters 'OTN' which identifies the claim as being for telemedicine.

The SLI field was introduced by OHIP in April 2006 and earlier billing software does not include this field. If you are using billing software developed prior to 2006 that does not include the SLI field, a software update is required to add the SLI field and this upgrade is at the physician's expense.

If you require updated billing software, there are three temporary billing options you can consider:

- a) Hold telemedicine billings until your software has been updated with the SLI field. **(Physicians have six months from the date of service to submit a billing.)**
- b) Arrange for a third party billing agency to submit your telemedicine billings.
- c) Submit telemedicine billings on OHIP paper claim cards **(OHIP charges for a paper claim will be waived until further notice)** which can be printed from the Ministry's website at:

<http://www.forms.ssb.gov.on.ca/mbs/ssb/forms/ssbforms.nsf/FormDetail?OpenForm&ACT=RDR&TAB=PROFILE&ENV=WWE&NO=014-4420-84>

You can also have pre-printed paper claims made for you (go to: <http://www.doculink.com>).

Questions?

If you have questions about the OHIP billing process, please contact your [local OHIP claims office](#).

If you have questions about OTN, please visit www.otn.ca, email hcpinfo@otn.ca or call 1-866-454-6862.

¹ Please note that OTN does not endorse these billing processes as appropriate when "non-telemedicine" services are claimed to OHIP.

Disclaimer: Every effort has been made to ensure that the contents of this Guide are accurate. OTNhub members should, however, be aware that the laws, regulations and other agreements may change over time. The Ontario Telemedicine Network assumes no responsibility for any discrepancies or differences of interpretation of applicable Regulations with the Government of Ontario including but not limited to the Ministry of Health and Long-Term Care (MOHLTC), and the College of Physicians and Surgeons of Ontario (CPSO). Members are advised that the ultimate authority in matters of interpretation and payment of insured services (as well as determination of what constitutes an uninsured service) are in the purview of the government. Members are advised to request updated billing information and interpretations – in writing – by contacting their regional OHIP office.