

Teledermatology. Moving the information, not the patient.

Now, with a digital camera and web browser, a healthcare provider can get you a consult with a dermatologist within 5 days. OTN's Telederm program enables your healthcare provider to securely send photographs of your skin condition, and any other relevant health information, to an Ontario-based dermatologist for consultation — saving you the time, stress and costs associated with travel.



YOUR PRIVACY IS IMPORTANT

Your personal health information is important to you and must be protected. Personal health information is any information that can identify you and link you to healthcare services you receive. OTN uses your personal health information to arrange and send you information about your telemedicine appointment and to conduct quality improvement activities, such as patient satisfaction surveys and recording telephone calls. OTN will not give this information to anyone other than those involved in your care without your approval, unless required to do so by law.

By agreeing to a telemedicine appointment with a healthcare provider, you give your permission to OTN to release your personal health information to those involved with your care. You can withdraw your permission at any time before or even during your telemedicine appointment.

Just like a face-to-face appointment, when using telemedicine and your Ontario Health Card, you give permission to your healthcare provider to submit a claim that contains some of your personal health information to the Ontario Health Insurance Plan (OHIP). OHIP uses this information for payment and for auditing purposes. To learn more about OHIP, visit www.health.gov.on.ca or call the ServiceOntario Infoline at 1-866-532-3161. OTN uses a variety of physical, administrative, and technological safeguards to protect your personal health information from unauthorized access, use, copying, modification or disclosure.

You have the right to see your personal health information and to ask that OTN make corrections if the information is inaccurate or incomplete. If you feel that your personal health information has not been handled or managed properly by OTN, you may also register a complaint with the OTN Privacy Officer. For more information please visit our website at www.otn.ca or contact our Privacy Officer at privacy@otn.ca.

Ce document est également disponible en français



1-855-654-0888



otn.ca



OTN is a not-for-profit organization
funded by the Ontario Government.



YOUR TELEDERM APPOINTMENT



ALL WITHIN 5 DAYS

01



A healthcare provider takes a photograph of your skin condition.

02



The healthcare provider uploads your photo and any other relevant health information to a secure server.

03



An Ontario dermatologist reviews the information and responds to your healthcare provider with a diagnosis and treatment recommendation.

04



Your healthcare provider works with you to implement the treatment plan and follows up with the dermatologist as needed.

Are my images private?

Yes! Your images are always private and secure. The images of your skin condition reside on a secure data server hosted by OTN. All images and personal health information are transmitted through an encrypted connection. A healthcare provider's access to the data is password protected and in accordance with the Personal Health Information Protection Act 2004.

Is there a cost?

No. You will not be billed for this service. It is covered under the Ontario Health Insurance Plan (OHIP).

About OTN

OTN brings virtual care innovation to the healthcare system so the people of Ontario can get the care they need when and where they need it most: at home, in their community or in hospital. For more than a decade, OTN has increased access to health care and education across the province with one of the world's most extensive telemedicine networks. Working with its many partners and leveraging its unique knowledge of health care and digital technology, OTN addresses challenges by introducing and spreading new ways of delivering care that benefit patients, care providers and the healthcare system. An independent, not-for-profit organization, OTN is funded by the Government of Ontario. For more information, go to www.otn.ca.

Where can I get more information about OTN?

If you have any questions, please speak to your healthcare provider. You can also visit OTN online at www.otn.ca or call **1-855-654-0888**.



Your Telederm Appointment

A telederm appointment is just like a regular appointment, only in addition to an examination, your healthcare provider takes a digital photograph of your skin condition and forwards it electronically to a dermatologist. The dermatologist reviews the information, makes a diagnosis and sends treatment recommendations back to your healthcare provider.

They will then follow up with you about the suggested treatment plan.

Occasionally the dermatologist may ask your healthcare provider to take additional pictures or perform a procedure to complete the diagnosis of your skin condition. However, in the vast majority of cases, you will not have to travel to see the dermatologist for a face-to-face appointment.